

Curriculum Vita
Bonita Ann Pilon, PhD, NEA-BC, FAAN

Updated: September 2015

Birth Date: March 19, 1950
Place of Birth: Olean, New York
Social Security Number: xxx-xx-5686
Professional

Registration Nos.: RN Tennessee, 2014, 079789
 RN Washington, 2017, 60416757
 RN Alabama, inactive, 1-41025
 RN Florida, inactive, 62306-2

Education

1972 B.S.N. Barry College, Miami Shores, Florida
 Summa Cum Laude graduate

1975 M.N. University of Florida, Gainesville, Florida
 Specialization: Maternal-Infant Health

1988 Ph.D. University of Alabama, Birmingham, Alabama
 Focus: Nursing Administration

Certification Nurse Executive, Advanced, 1988-present
 American Nurses' Credentialing Center

Professional Experience

Vanderbilt University School of Nursing

2015

Alexander Heard Distinguished Service Professor, Healthcare Leadership Graduate program—funded sabbatical; exploring the culture and history of nurse managed health centers/clinics across the United States.

1999 – December 2014

Professor & Senior Associate Dean for Clinical and Community Partnerships, DNP program professor in Healthcare Leadership Track--Develop and manage faculty practices--independent and collaborative with agencies and physicians in middle Tennessee. Manage faculty who staff 6 community clinic sites and a house calls program serving vulnerable populations in two counties; a nurse midwifery service at Vanderbilt Medical Center; 11 employer primary care sites and various contract faculty practices. Successful transformation of community clinic sites into a Federally Qualified Health Center Cluster in 2007. Grant writing, academic advising, course development, teaching graduate students in health systems management and research courses. Administrative leadership within the School; faculty evaluation; program development and evaluation; research

and consultation within and outside the university. DNP faculty role encompasses development and teaching of health systems management/healthcare leadership courses within the DNP program and recruitment of graduate students. DNP advisor to health systems students; DNP course coordinator for HSM focused courses; DNP committee chair.

1999 Consultant to the Dean on faculty practice program

1998 On Leave from the university (to IBM National Healthcare Consulting Group)

1995 – 1997

Associate Professor (shared salary position) & Vice President for Clinical Affairs/Chief Nursing Officer & Director, Center for Clinical Evaluation, St. Thomas Hospital, Nashville, TN.

Leadership for professional nursing practice; oversight for Quality and Risk Management Departments including safety, development of Performance Improvement Plan & JCAHO preparation functions; oversight for development and implementation of case management, clinical pathways and outcome measurement functions (*shared salary position with VUSN at affiliate hospital*)

1994-1995 **Associate Professor & Specialty Director Nursing Administration Graduate Program**

1989-1994 **Assistant Professor & Specialty Director Nursing Administration Graduate Program**

Developed curriculum for nursing administration graduate specialty; designed & implemented first quality improvement graduate course; oversight for MSN/MBA dual degree program; student advisement; teaching; grant-writing; research. (*shared salary position in nursing & hospital administration at Vanderbilt University Hospital*)

PhyCor, Inc

1999 **Manager, Outcomes Management Program**

Develop and deploy outcome measurement/management programs in large multi-specialty clinics across 27 states using handheld digital & web technology; primary & secondary research for evidence-based health care practices & appropriate outcome measurement tools; secure & manage grant funding from vendors to underwrite outcomes initiatives in chronic diseases, including diabetes, arthritis, CHF, asthma, low back pain/musculoskeletal/joint disease, & breast cancer plus prevention services for senior adults

IBM National Health Care Payor/Provider Practice

1998 – 1999 **Senior Consultant**

Engagement manager for clinical & business process re-engineering projects with large health care provider systems; assist clients to redesign clinical & support business processes to optimize clinical information systems and other technology; assist clients to select and implement clinical information technology and optimize within their environments; work with direct care providers, chief nursing officers, chief information officers, chief medical officers.

The Center for Case Management, Inc., Boston

1997-1998 (full-time); 1990-present (PRN basis) **Consulting Associate**

Provided expertise in the design and implementation of clinical pathways, case management systems, outcome measurement & management, disease management programs, integrated UR models, and related documentation systems in hospitals & other health care agencies; assist with clinical integration strategies & tools across care venues; provide consultation to CEOs, COOs & chief nursing officers on organizational structure, operations, documentation, quality improvement, JCAHO preparation, outcome measurement & management, reengineering, & other project management.

Baptist Medical Center, Birmingham, Alabama

1982 - 1989

Director, Ambulatory Services (2.5 years); **Director, Women and Children's Services** (1 year, simultaneous appointment); **Director, Cardiovascular Services** (2.5 years); pre-operative teaching nurse, SICU (2 years -- *part-time while enrolled in doctoral studies at UAB*).

University of Alabama at Birmingham School of Nursing

1985 – 1987 **Assistant Professor, Senior Level IV**

Areas of teaching included leadership and management, maternity nursing, and community health (while a doctoral student at UAB)

Methodist Hospitals of Dallas, Dallas, Texas

1979 - 1982

Director, Ambulatory Services [Simultaneous appointments while at Methodist included **acting Director of Surgical Nursing** (6 months) and **acting Director of Medical Nursing** (2 months)]
Designed and implemented nursing component and system support for helicopter ambulance service; oversight responsibility for moving Emergency Services to Level I trauma designation

University of Florida Health Sciences Center, Shands Teaching Hospital

1973 - 1979

Nurse Manager, Emergency Services (3 years); **Staff nurse/charge nurse** ED & Labor and Delivery (2 years); **Research Assistant**, FDA Drug Study in the perinatal population (1 year).

Mease Hospital and Clinics, Dunedin, Florida

1973 **Staff Nurse (ICU)**

Veterans Administration Medical Center, Miami, Florida

1972 - 1973 **Staff Nurse (acute medicine & SICU)**

Honors and Awards

Alexander Heard Distinguished Service Professor, Vanderbilt University, 2015
Visionary Leader Award, UAB School of Nursing, 2010
John Runyon Award for Leadership in Community Health, Tennessee Nurses Association, 2010
Women to Watch in HealthCare, 2010
Healthcare Heroes Community Leader, 2010
Martin Luther King, Jr. Award, Vanderbilt Medical Center, 2010
Excellence in Teaching, Vanderbilt University Medical Center 2007, for Educational Innovation
Tennessee Primary Care Association, Beasley Award for Statewide Leadership in Primary Care, 2006
Vanderbilt Medical Center Nurse of the Year, 2005
Inducted, Fellow in the American Academy of Nursing, 2001
HBO/Health Quest Nurse Scholar, 1992
Who's Who in American Nursing, 1991, 1996
ANA Certification in Nursing Administration, Advanced, 1988 - present
Liesel M. Hiemenz Scholarship for doctoral study. Nurses' Educational Funds, Inc., 1986-1987
Outstanding Young Woman in America, 1982
Certification in Emergency Nursing, 1980
Sigma Theta Tau, inducted 1974 University of Florida
Summa Cum Laude graduate, Barry College, 1972
Who's Who Among Students in American Colleges and Universities, 1972
Delta Epsilon Sigma, inducted 1971
Student Government President, Barry College, 1971-1972
Lambda Sigma (Barry College Honor Society), inducted 1969

Membership in Professional Societies

American Academy of Nursing
American Nurses' Association
Tennessee State Nurses' Association
Sigma Theta Tau
National Nurse-Led Care Consortium
Council on Graduate Education in Administration of Nursing (CGEAN)

Contracts and Grants

Pilon, B.A. (2012). Interprofessional Collaborative Practice: The Mercury Courts Model. Division of Nursing, Bureau of Health Professions, HRSA, 9/2/1201-9/29/2015, \$1,394,204 (funded).

Pilon, B.A. (March, 2010). Prevention Health Advisor Clinic Model Grant. American Cancer Society, 4/1/2010 – 3/31/2011, \$10,000 (funded).

Pilon, B.A. (June, 2009). Capital Improvement Projects. (Community Health Center grant for University Community Health Services, Inc.) Franklin Road Women's Health Center renovation; Vine Hill Clinic renovation; Non-IT Capital Equipment project. Bureau of Primary Care, HRSA, 6/25/09 – 9/30/10, \$500,180 (funded).

Pilon, B.A. (March 2009). Increased Demand for Services. (Community Health Center grant for University Community Health Services, Inc.) Bureau of Primary Care, HRSA, 3/29/09 – 9/30/10, \$194,083 (funded).

Pilon, B.A., Deinhardt, A.C., Jones, P.O., & Crutcher, T. (2006). Federally Qualified Health Center New Access Point (330 Community Health Center grant for University Community Health Services, Inc.), Bureau of Primary Care, HRSA, 9/1/07 – 10/31/10, \$2,046,667 (funded).

Pilon, B.A. (2006). Focused Expansion—Vanderbilt Faculty Practice Network. Division of Nursing, Bureau of Health Professions, HRSA, 7/1/06 – 6/30/11. \$1,194,409 (funded).

Pilon, B.A. (2005). Implementation of a State-wide Case Management Program for the Uninsured. State of Tennessee Contract, 12/1/05-3/31/07 \$175,000 (funded).

Pilon, B.A. (2005). Renovation and Expansion of Vine Hill Clinic. Memorial Foundation, 7/1/05-2/15/07. \$400,000 construction grant (funded).

Pilon, B.A., Project Director. Systematic Expansion of a Nurse Managed Clinic Network. Division of Nursing, Bureau of Health Professions, HRSA, 7/1/01 – 6/30/06, \$1,096,453 (funded).

Pilon, B.A., Principal Investigator. Care Management Improvement Project for Medically Underserved Diabetics in Middle Tennessee. The Memorial Foundation, Meharry-Vanderbilt Alliance, 7/15/2000-7/15/2004. \$659,712 (funded).

Pilon, B.A., Co-Principal Investigator (Colleen Conway-Welch, Principal Investigator). Development of a State-wide Birth Center Network. The W.K. Kellogg Foundation, 4/99 – 4/04, \$5,200,000 (funded).

Pilon, B.A., Project Coordinator. Alternative Approaches to Supporting Graduate Management Education for Nurses. Commonwealth Fund, 9/93-10/94. (Colleen Conway-Welch, Project Director) \$85,000 (funded).

Pilon, B.A., Principal Investigator. Community-based HIV+ Nurse Case Management/Primary Care Project. Community AIDS Partnership, United Way of Middle Tennessee, 1/93-9/93, \$33,000, (funded).

Pilon, B.A., Principal Investigator. The Community-based HIV+ Nurse Case Management Project. Community AIDS Partnership, United Way of Middle Tennessee, 1/92-1/93, \$31,000 (funded).

Pilon, B.A., Principal Investigator. The Impact of Hospital Work Redesign on Employee Satisfaction, Patient Care Quality, and Fiscal Indicators: A Pilot Study. University Research Council Grant, Vanderbilt University, 6/90-5/91, \$3191, (funded).

Strengthening Hospital Nursing: A Program to Improve Patient Care. Project Director January 1989 - September 1989; Project Consultant, 1990. The Robert Wood Johnson Foundation/Pew Charitable Trusts (H-0544). (Baptist Medical Center-Montclair, Birmingham, AL, grantee) \$50,000, (funded).

Pilon, B. A., Principal Investigator. Case Management/Managed Care Feasibility Study. Biomedical Research /Support Grant (PHS RRO 5992-01), (Baptist Medical Centers, Birmingham, Al.) June, 1988 - May, 1989, \$2000, (funded).

Core faculty, senior baccalaureate level, Cost Management Education for Nurses (Dr. Nena Sanders, project director), DHHS Contract Number 240-86-0064, University of Alabama at Birmingham, 1986-1987, (funded).

Research (Unfunded)

Pilon, B. A. (1988). The relationship of organizational, interpersonal, and personal factors to role conflict, role ambiguity, and role strain in head nurses. Unpublished dissertation research, doctoral program, University of Alabama at Birmingham.

Pilon, B. A. (1986). Evaluation of conceptual model for the nursing service administrator role. Unpublished research study, doctoral program, University of Alabama at Birmingham.

Pilon, B. A. (1985). A test of Fiedler's contingency model of leadership effectiveness using head nurses. Unpublished research study, doctoral program, University of Alabama at Birmingham.

Publications

Journals

Gentry, C.K, Parker, R.P, Ketel, C., Rosenbloom, S.T., Crutcher, T.D., Scott, A.W., Starks, J.L., Davidson, H.A., & **Pilon, B.A.** (February 2016, in press). Integration of clinical pharmacist services into an underserved primary care clinic utilizing an interprofessional collaborative practice model. Journal of Health Care for the Poor and Underserved.

Samoya, A., Crutcher, T.D., **Pilon, B.A.** (November 2015, in press). Maintaining healthy work environments. Nursing2015 Critical Care.

Pilon, B.A., Ketel, C., Davidson, H.A., Gentry, C.K., Crutcher, T.D., Scott, A.W., Moore, R.M., & Rosenbloom, S.T. (2015). Evidence-guided integration of interprofessional collaborative practice into nurse managed health centers. Journal of Professional Nursing, 31(4), 340-350.

Pilon, B., Ketel, C., Davidson, H. (2015). Evidence-based development in nurse led interprofessional teams. Nursing Management (RNC publication, UK), 22(3), 32-37.

Nelson, K.E. & **Pilon, B.** (2015). Managing Organizational Transitions—The Chief Nurse Perspective. Nurse Leader, 13(3), 71-76.

Pilon, B., Crutcher, T., Leming-Lee, S., Watters, R., Wolgast, K., & Arnow, D. (2014). The Value Proposition for Graduate Education of Emerging Nurse Leaders: Immediate Benefit to Organizations, Nurse Leader, 12(3), 81-85.

Kapu, A., Kleinpell, R. & **Pilon, B.** (2014). Quality and Financial Impact of Adding Nurse Practitioners to Inpatient Teams, Journal of Nursing Administration, 44(2), 87-96.

Stanley, T., Gordon, J., & **Pilon, B.** (2013). Patient and Provider Attributes Associated with COPD Exacerbations, The Journal for Nurse Practitioners, 9(1), 34-39.

- Pilon, B.** (2011). Removing the Barriers to Prenatal Care for Teens—Rock-A-Bye Teens: An Early SSTART Program. International Journal of Childbirth Education, 26(4), 23-27.
- Pohl, J., Tanner, C., **Pilon, B.** & Benkert, R. (2011). Comparison of Nurse Managed Health Centers with Federally Qualified Health Centers as Safety Net Providers. Policy, Politics & Nursing Practice, 12(2), 90-99.
- Barkaushas, V.H., Pohl, J.M., Tanner, C., Onifade, T.J.M., & **Pilon, B.** (2011). Quality of Care in Nurse-Managed Health Centers (NMHCs). Nursing Administration Quarterly, 35(1), 34-43.
- Taylor, C.R., Merin, L.M., Minert-Salunga, A., Hepworth, J.T., Crutcher, T.C., O'Day, D.M. & **Pilon, B.A.** (2007). Improving Diabetic Retinopathy Screening Rates Using Telemedicine-based Digital Retinal Imaging Technology- The Vine Hill Study. Diabetes Care, 30(3), 574-578.
- Cooper, S. R. & **Pilon, B.A.** (Fall-Winter, 2003). Influencing health policy at the state level: The Tennessee experience. Nursing and Health Policy Review, 2(2), 37-43.
- Pilon, B.A.** (2001). Vanderbilt School of Nursing faculty practice program: On the Scene. Nursing Administration Quarterly, 26(1), 14-16.
- Pilon, B.A.** & Couchman, D. (September 1998). Measuring performance and outcomes in community hospitals: A case example. Seminars for Nurse Managers, 6(3), 113-118.
- Pilon, B.A.** (August 1998). Outcomes and surprises of work redesign. Nursing Management, 29(8), 44-45.
- Pilon, B.A.** (1997). Reengineering knowledge and skills: Essential for nurse managers. Seminars for Nurse Managers, 5(2), 70-74.
- Pilon, B.A.** (1997). Guest Editorial: Developing future managers: Education and practice. Seminars for Nurse Managers, 5(2), 69.
- Pilon, B.A.** (1997). Advanced practice nurse credentialing in today's healthcare market. New Medicine, 1, 89-91.
- Pilon, B.A.** (October, 1996). Barriers to leadership at the point of service: observations from the field. Aspen Advisor for Nurse Executives, 12(1), 1,5.
- Minnick, A., Conway-Welch, C., **Pilon, B. A.**, & Ryan, S. (1996) Nurse administrator employment in group practices. Journal of Nursing Administration, 26(7/8) 7-8,26
- Pilon, B.A.** (1995) The new demand area: Nurse practitioners receive numerous job offers. Recruitment, Retention & Restructuring Report, 8(10), 1-5.
- Pilon, B.A.** & Gaddes, J. (1994). Nurse Managers need the right tools to effectively influence cost and quality outcomes. Seminars for Nurse Managers, 2(2), 117-120.
- Pilon, B.A.** (October, 1993). Reasonable accommodations for employees with disabilities: Successful case reports. Recruitment & Retention Report, 6(10), 5-7.

Brockopp, D.Y., **Pilon, B.A.**, Cason, C.L. & Cipriano, P.F. (1992/July-August). Nursing the system. Key users are sometimes "out of the loop". Southern Hospitals, 58(4), 10-2.

Pilon, B.A. & McMartin, J. (1990). Confronting substance abuse. Nursing 90, 20(12), 32K, 32L, 32N.

Pilon, B.A. & Renfro, D. (1990). Evaluation of Employee Health Risk Assessment Program. AAOHN Journal, 38(5), 230-235.

Book Chapters/ Digital Publications/Government Publications

Pilon, B. & Turton-Hansen, T. (2015). Nurse managed health centers and sustainability. In Nurse Led Clinics: Operations, Policy and Opportunities, Tine Hansen-Turton, Susan Sherman, & Eunice King, Eds. New York: Springer.

Pilon, B.A. & Jones, P.O. (in press). Policy Brief: Leadership for a Culture of Patient Safety. In Power, Policy and Politics: Creating the Leadership Potential in Nursing, Mary O'Keefe & Patricia Yoder, Eds. F.A. Davis.

Lauderdale, J. & **Pilon, B.** (2012). Cultural Competence: Issues Impacting Clinical Practice. Interactive Web-based publication. Essential Learning Library (*digital*). San Diego.

Pilon, B.A. (February, 2000). Measuring the effectiveness of clinical pathways. In DataQuest: Finding and Using Health Care Data for Performance Improvement, Jill Schlip & Roy Gilbreath, Eds. San Francisco: Jossey-Bass.

Pilon, B. A. (1998). System-Wide CQI and education as an integrative engine. In Clinical Integration: Strategies and Practices for Organized Care Delivery Systems, Mary C. Tonges, Ed., San Francisco: Jossey-Bass.

Pilon, B. A. (1997). The context of medical-surgical nursing. In Medical-Surgical Nursing: Clinical Management for Continuity of Care, 5th edition, Black & Malassarini-Jacobs, Eds. Philadelphia: Saunders.

Kerby, L.L., **Pilon, B.A.**, & Beare, B. G. (1997). Continuity of care. In Principles and practices of adult health nursing (Supplement to text), Beare & Myers, Eds. St. Louis: Mosby.

Pilon, B.A. & Hill, M. (1996). Integration of managed care with information systems. In Information Management in Nursing and HealthCare, M. E. Mills, C. A. Romano, & B. R. Heller, Eds., Springhouse, PA: Springhouse Corporation.

Pilon, B.A. (1993). Nursing practice. In Medical-Surgical Nursing, 4th edition, Luckman & Sorenson, Eds., (pp. 25-40). Philadelphia: Saunders.

Pilon, B.A. & Davis, S. (November, 1988). Health Care Delivery Cost Containment Practices: History, Current Status, Future Directions. In N. Sanders (Project Director), Cost Management Education for Nurses. Washington: U.S. Department of Health and Human Services, Health Resources and Services Administration, Bureau of Health Professions, Division of Nursing (contract number 240-86-0064).

Sanders, N., Smith, A. E., **Pilon, B.A.**, Duncan, S., Yeager, J., Douglas, A. B., & Martin, J.

(November, 1988). Cost Management Education for Nurses - An Annotated Bibliography. Washington: U.S. Department of Health and Human Services, Health Resources and Services Administration, Bureau of Health Professions, Division of Nursing (contract number 240-86-0064).

Monographs

Pilon, B.A. (2004). Use of a practice portfolio approach for faculty practice at Vanderbilt University School of Nursing. Chapter 3, *Academic Nursing Practice Models and Related Strategic Issues*, (J.G. Sebastian, M. Stanhope, C.A. Williams), in Academic Nursing Practice, (L.K. Evans & N.M. Lang, Editors). New York: Springer.

Blogs

Pilon, B.A. (2015). Healthcare in the Shadows.
<https://my.vanderbilt.edu/healthcareintheshadows>

PhD Dissertation Committees:

Thomas Cook, doctoral candidate in Policy Development and Program Evaluation, Peabody College, Vanderbilt University, 1991-1994.
The Effectiveness of In-Patient Managed Care: Fact or Fiction.

Lynn Peoples, Doctoral Program in Nursing Service Administration, School of Nursing, University of Alabama at Birmingham, 1988-1990.
The Relationship Between Selected Client, Provider, and Agency Variables and the Utilization of Home Care Services.

Doctor of Nursing Practice Committees:

Bruce, Pamela, DNP student in health systems management track, Vanderbilt School of Nursing, 2013-2015 committee **chair**.

Hatchel, Kimberly, DNP student in health systems management track, Vanderbilt School of Nursing, 2012-2014 committee **chair**.

Martin, Matthew, DNP student in health systems management track, Vanderbilt School of Nursing, 2012-2014 committee **chair**.

Stitt, Kristin Lee, DNP student in health systems management track, Vanderbilt School of Nursing, 2012-2014 committee **chair**.

Tachibana, Charleen, DNP student in health systems management track, Vanderbilt School of Nursing, 2012-2014, committee **chair**.

Wadsworth, Barbara, DNP student in health systems management track, Vanderbilt School of Nursing 2012-2014, committee **chair**.

Cole, Regina, DNP student in health informatics track, Vanderbilt School of Nursing, 2012-2013, committee **chair**.

Downs, Stuart, DNP student in health systems management track, Vanderbilt School of Nursing, 2011-2013, committee **chair**.

Feistritzer, Nancye, DNP student in health systems management track, Vanderbilt School of Nursing, 2011-2013, committee **chair**.

Greeno, Sandy, DNP student in health systems management track, Vanderbilt School of Nursing, 2011-2013, committee **chair**.

Kaput, April, DNP student in health systems management track, Vanderbilt School of Nursing, 2011-2013, committee **chair**.

Jones, Pamela O., DNP student in healthy systems management track, Vanderbilt School of Nursing, 2011-2013, committee member.

Nelson, Kenneth, DNP student in health systems management track, Vanderbilt School of Nursing, 2011-2013, committee chair.

Ruslavage, Michelle, DNP student in health systems management track, Vanderbilt School of Nursing, 2011-2013, committee **chair**.

Fletcher, Diane, DNP student in health systems management track, Vanderbilt School of Nursing, 2010-2012, committee **chair**.

Kiesau, Tracey, DNP student in health systems management track, Vanderbilt School of Nursing, 2010-2012, committee **chair**.

Fowinkle, Greta, DNP student in health systems management track, Vanderbilt School of Nursing, 2009-2011, committee member.

Lambert, Mary, DNP student in health systems management track, Vanderbilt School of Nursing, 2009-2011, committee **chair**.

Leming-Lee, Susie, DNP student in health systems management track, Vanderbilt School of Nursing, 2009-2011, committee **chair**.

Stanley, Tricia, DNP student in health systems management track, Vanderbilt School of Nursing, 2009-2011, committee **chair**.

McCarver, Patti, DNP candidate in health systems management track, Vanderbilt School of Nursing, 2008-2010, committee member.

Randolph, Marjorie, DNP candidate in health systems management track, Vanderbilt School of Nursing, 2008-2010, committee **chair**.

Richardson, Teresa, DNP candidate in health systems management track, Vanderbilt School of Nursing, 2008-2010, committee **chair**.

Zielenski-Carter, Jane, DNP candidate in health systems management track, Vanderbilt School of Nursing, 2008-2010, committee member.

Research Presentations

Pilon, B.A., Davidson, H.A., Ketel, C., Scott, A.W., Gentry, C., Foster, P., Crutcher, T., & Rosenbloom, T. (March 2015). Development and Evolution of an Interprofessional Collaborative Team to Improve Patient Outcomes in Vulnerable Populations. Poster Presentation at the Institute for Healthcare Improvement 16th Annual International Summit on Improving Patient Care in the Office Practice and the Community; Dallas, TX.

Parker, R., Gross, B., Gentry, C., Ketel, C. & **Pilon, B.** (December 2014). Pharmacy Involvement in an Interprofessional Telemedicine Service: A Demonstration Project. Poster Presentation at the American Society of Healthsystem Pharmacists Mid-Year Clinical Meeting; Anaheim, CA.

Mayberry L.S., Quintero C.C., Crutcher T., **Pilon B.**, Sullivan, C.D., Osborn, C.Y. (June 2012) Managing Diabetes and Depression: Family Support, Depression, and Diabetes Self-Care in an Underserved Patient Population. Poster Presentation at the American Diabetes Association Scientific Sessions; Philadelphia, PA.

Osborn C.Y., Quintero C.C., Kripalani S., Rothman R.L., Sullivan C.D., Crutcher T., **Pilon B.**, Snell B. (June 2011) Racial disparities in diabetes: Health literacy, numeracy, or something else? Poster presentation at the 71st Annual Meeting of the American Diabetes Association; San Diego, CA.

Pilon, B.A. & Maddux, B. (1994). Community-based HIV⁺ Nurse Case Management/Primary Care Project. 5th Annual Nursing Clinical Conference, University of Iowa.

Maddux, B. & **Pilon, B.A.** (1994). Community-based HIV⁺ Nurse Case Management/ Primary Care Project, [Poster Presentation]. AAN Summit on HIV Disease, Washington, DC.

Pilon, B.A. (1991). The Relationship of Organizational, Interpersonal, and Personal Factors to Role Conflict, Role Ambiguity, and Role Strain in Head Nurses. Research Day, Tennessee Nurses Association Convention.

Pilon, B.A. (1990). The Impact of Hospital Work Redesign on Employee Satisfaction, Patient Care Quality, and Fiscal Indicators. Poster Presentation at the 16th Annual Nursing Research Conference, Alvin York and Nashville VA Medical Centers, Vanderbilt University Medical Center, and School of Nursing, Sigma Theta Tau, Iota Chapter Sponsors.

Pilon, B.A. (1988). The Relationship of Organizational, Interpersonal, and Personal Factors to Role Conflict, Role Ambiguity, and Role Strain in Head Nurses. Sixth Annual Graduate Student Humanistic and Behavioral Research Competition, University of Alabama at Birmingham.

Pilon, B.A. (1988). The Relationship of Organizational, Interpersonal, and Personal Factors to Role Conflict, Role Ambiguity, and Role Strain in Head Nurses. Nursing Ideas Day, School of Nursing, University of Alabama at Birmingham.

Courses Taught at Vanderbilt School of Nursing (partial list, past 10 years—all graduate courses)

N303	Healthcare Delivery System	Course Coordinator	Enrollment: 250-300
N304	Transition to Advanced Practice Role	Course Coordinator	Enrollment: 10
N370	MSN Independent Study (non-clinical)	Course Coordinator	Enrollment: 1-4
N370a	Critical Thinking	Course Coordinator	Enrollment: 8-15

N371	MSN Independent Study (clinical)	Course Coordinator	Enrollment: 2-4
N374	Population Healthcare Mgmt (CNSs)	Course Coordinator	Enrollment: 6-8
N380	Organizational Dynamics	Course Coordinator	Enrollment: 10
N382	Leadership	Course Coordinator	Enrollment: 10-22
N383	Continuous Quality Improvement	Course Coordinator	Enrollment: 8-30
N384	Directed Reading in Health Systems	Course Coordinator	Enrollment: 10-25
N386	Management Practica I	Course Coordinator	Enrollment: 5-8
N387	Management Practica II	Course Coordinator	Enrollment: 5-8
N388	Strategic Mgmt of HC Delivery Systems	Course Coordinator	Enrollment: 10-20
N389	HC Mgmt of Populations (HSM)	Course Coordinator	Enrollment: 10-22
N395	APN Role in US HC System	Course Coordinator	Enrollment: 275-340
N444	Management of Organizations/Systems	Course Coordinator	Enrollment: 20-30
N445	Evidence-based Mgt. of Org/Systems	Course Coordinator	Enrollment: 10-15
N464	DNP Independent Study	Course Coordinator	Enrollment: 2-5

300 series = MSN Courses; 400 series = DNP Courses

Numerous guest lectures in research courses and in joint School of Nursing/School of Medicine courses; guest lecturer at Meharry Medical College public health program

Presentations (partial list)

International:

"Evaluating a Nurse-Led Collaborative Practice Team", Invited Data-based Presentation, 8th International Council of Nurses International Nurse Practitioner/Advanced Practice Nursing Network Conference, Helsinki, Finland, August 2014. (co-authored with Christian Ketel, DNP and Heather Davidson, PhD)

"Successful Models for Academic Affiliated Advanced Practice Nursing in the US", Invited Workshop Presentation, 8th International Council of Nurses International Nurse Practitioner/Advanced Practice Nursing Network Conference, Helsinki, Finland, August 2014.

"Understanding How U.S. Advanced Practice Nurses Have Used Clinic Associations to Advocate for Greater Autonomy and Expanded Scope of Practice," 8th International Council of Nurses International Nurse Practitioner/Advanced Practice Nursing Network Conference, Helsinki, Finland, August 2014. (co-presented with Tine Hansen-Turton, JD)

"Where Will Clinical Pathways Lead Home Care?" 7th Annual Health Care Colloquium, University of Bielefeld, Germany, January 30, 1999

"Clinical Pathways and Case Management - Past, Present, and Future", plenary session, Symposium on Clinical Quality, Singapore, May 3, 1997.

"Healthcare Outcomes - Measurement and Management", plenary session, Symposium on Clinical Quality, Singapore, May 4, 1997.

"Effective Utilization of Case Managers in Various Healthcare Settings", Concurrent session, Symposium on Clinical Quality, Singapore, May 3, 1997.

"Development of Clinical Pathways and Case Management in a Managed Care Environment",

Concurrent session, Symposium on Clinical Quality, Singapore, May 3, 1997.

"Health Care Reform in the US: The Role of the Advanced Practice Nurse" Poster Presentation at the Birmingham International Comparative Health Systems Colloquium, School of Public Policy, University of Birmingham, United Kingdom, February, 1994.

National:

"Interprofessional Collaboration: Moving from Theory to Practice", Interprofessional Healthcare Summit—From Education to Practice, Keynote address, Armstrong State University, Savannah, GA, April 2015

"Nurse Managed Health Centers and Data—Past, Present and Future in a Collaborative Practice World", National Nursing Centers Consortium Annual Conference, Invited Presentation, Alexandria, VA, June 2014 (with Joanne Pohl, PhD and Heather Davidson, PhD).

"Population Health Initiatives Update: CMS Funded Projects and Other Early Exemplars (Keynote)", Case Management: Navigating the Current Healthcare System, Invited Presentation, Chicago, November 2013.

"Advanced Practice Nursing Roles, Models and Continuum Care Management: Weaving the Tapestry into a Successful Program (Workshop)", Case Management: Navigating the Current Healthcare System, Invited Presentation, Chicago November 2013.

"Development Evaluation of an IPCP Team Providing Primary Care to Vulnerable Populations", West Michigan Interprofessional Education Initiative Conference, Invited Presentation, Grand Rapids, September 2013

"Revitalizing Faculty Practice Programs", American Association of Colleges of Nursing Faculty Practice Conference, Invited Presentation, February, 2010

"Case Managing the Uninsured: Creating a Safety Net Post Discharge", Contemporary Forums Keynote presentation, November, 2009

"Emerging Roles that Interface with Case Management: Nurse Navigators, Clinical Nurse Leaders, Clinical Nurse Specialists", Contemporary Forums Concurrent session, November 2009.

"Chronic Disease Update: The State of Disease Management Programs and a High Risk Chronic Care Model Case Study", [with Susan Erickson], Contemporary Forums Concurrent Session, November 2009.

"Nurse Managed Centers and the importance of national databases." National Nursing Centers Consortium National Conference, November 2009.

"Negotiating Managed Care and Service Contracts", AACN Faculty Practice Conference *A Decade of Dollars, Delivery, and Data: Faculty Practice Today*. February, 2004 [with Susan Cooper, MSN, RN]

"Progress Report on the Vanderbilt-Kellogg State-Wide Birth Center Network", National Association of Childbearing Centers plenary session, September, 2001.

"Making Faculty Practice Work: Innovation, Integration, Income, and Infrastructure." AACN Faculty Practice Conference, February, 2001.

"Collaboration & Marketing the NP Role", National Conference for Nurse Practitioners, Washington DC, November, 2000.

"Don't Work Harder--Work Smarter", Nursing Congress, Phoenix, AZ, September, 2000.

"Integration of Case Management into Nursing Curricula", American Association of Colleges of Nursing Master's Conference, December, 1996, San Antonio, TX

"From Onion Patch to Victory Garden: Successful Strategies for Harvesting the Fruits of Continuous Improvement in Health Care Organizations", (Poster Session), Institute for Health Care Improvement 7th Annual National Forum on Quality Improvement, Orlando, December 1995.

"Patients, Physicians, Pathways, and Pitfalls". Panel discussion narrator. Clinical Pathways: Implementation for Quality of Care and Decreased Risk Exposure Conference. Sponsored by Daughters of Charity National Health System, Catholic Health Corporation, Catholic Health care West, Eastern Mercy Health Care System, Holy Cross Shared Services, Sisters of Charity Health Care Systems, September 16, 1995, Phoenix

"A Rose by Any Other Name: Definitions and Explanations", Clinical Pathways: Implementation for Quality of Care and Decreased Risk Exposure Conference. Sponsored by Daughters of Charity National Health System, Catholic Health Corporation, Catholic Health care West, Eastern Mercy Health Care System, Holy Cross Shared Services, Sisters of Charity Health Care Systems, September 15, 1995, Phoenix

Faculty, Nursing Curriculum Development Consultation Workshop; "Strategies for Teaching Pathways and Case Management" & "Case Management Graduate Course Development", The Center for Case Management, May 1994, Boston.

"Managed Care and Case Management within The VA Health Case System." Nurse Manager Retreat, Hot Springs, SD Veterans Administration Medical Center. One Day Workshop in Rapid City, SD, December, 1993.

"Case Management" Florida Association of Home Health Agencies Annual Meeting. Half-day Workshop, Tampa, FL, November, 1993.

"Managed Care and Case Management: Where Have We Been and Where are We Going?" St. Vincent's Infirmary Medical Center. One-day Workshop, Little Rock, AK, October, 1993.

"Articulation of Managed Care Systems with Continuous Quality Improvement, Documentation, Cost Accounting, and Acuity", and "Integration of Managed Care/Case Management with Information Systems," University of Maryland School of Nursing Advanced Summer Informatics Institute. 1.5 hour presentations each, Baltimore, MD, July, 1993.

"Managed Care and Case Management" Dayton, OH, Area Nursing Coalition for Education. Two

hour presentation in Dayton, OH, May, 1993.

"Case Coordination: Pulling It All Together." Baptist Medical Center. One-day workshop in Little Rock, AK. March, 1993.

"Program Evaluation: The Importance of Negotiating Short, Medium, and Long-term Outcomes Up Front", Fast-tracking Managed Care/Case Management Implementation Conference, Vanderbilt Medical Center, Nashville, October 14, 1991.

Keynote address, "Nursing Research Avenues in Case Management", Fifth Annual Nursing Research Conference, Cleveland Veterans Administration Hospital, September 27, 1991.

Keynote address, "Nuts and Bolts of Nursing Managed Care and Case Management", Fifth Annual Nursing Research Conference, Cleveland Veterans Administration Medical Center, September 26, 1991.

Case Management Workshop (1-day). Multi Care Health System, Tacoma, Washington, May, 1991.

"How Can we ask the Right Questions (and Understand the Answers)?" Research Designs for Nursing Case Management. Expert User Forum, The Center for Nursing Case Management, Charleston, South Carolina, January, 1991.

"Evaluating, Adapting, and Implementing Case Management in Your Setting." The Executive Nurse Conference, 1989, Medical College of Pennsylvania Continuing Education Conference, Orlando, September, 1989.

Regional:

"A Long and Painful Journey for Americans: Policy, Politics and Health", Oncology Nurses Regional Conference, Invited Presentation, Nashville, TN, November 2013.

"Future of Primary Care: Interdisciplinary Discussion", AMSA Regional Conference: The Intersection of Medicine and Public Health, Atlanta, GA, October 2009.

"Opimimzing Revenue Through Improved Clinical Throughput", Spring Symposium, North Dakota Healthcare Executives Forum, Fargo, ND, April 2004.

"Show Me the Money", Tennessee Nurses' Association APN Statewide Summit, January 2001.

"Case Management: Special Challenges in Obstetric and Neonatal Populations". University of Cincinnati Prenatal Workshop, April 1995.

"Financial Management for Nurse Managers." Mutual Assurance Company. One-day Workshop for Nurse Managers in Alabama (Birmingham), July, 1993.

"Strategic Planning, Information Technology, and Documentation for Nurse Managers." Mutual Assurance Company. Half-day Workshop for Nurse Managers in Alabama (Birmingham) May, 1993.

"Patterns and Templates". Managed Care and Case Management Workshop. Baptist Memorial Hospital. Memphis, Tennessee, April, 1991.

"Case Management Models and Methods." Nashville VA Medical Center. One day Workshop, June, 1994.

"Integration of Clinical Pathways with Information Systems." Biomedical Informatics Lecture Series, Vanderbilt University Medical Center, January, 1994.

Consultation

International:

Vanderbilt Center for the Americas, Lima, Peru retinal screening project for patients with diabetes, 2007-2009.

Tsao Foundation, Singapore. Construction of a community-based case management system targeting frail elderly. May, 1997.

University of British Columbia, Vancouver, Canada. Restructuring the Nursing Administration Curriculum. January, 1996.

National Health Service, Mersey Region, United Kingdom. Use of Clinical Pathways in Acute and Primary Care Settings; Use of Advanced Practice Nurse Practitioners. September-October, 1993.

National: (partial list)

Yale University Health Plan, Care Coordination Consultant, September – December 2012.

Wright State University, Dayton, OH, Faculty Practice Consultant, September 2012.

University of Alabama-Birmingham, Faculty Practice consultant, July 2009; 2015.

HRSA NEPQR grant consultant: University of South Alabama, Mobile. 2009-2014.

HRSA NEPQR grant consultant: Armstrong Atlantic University, Savannah, GA. 2008-2012.

HBO & Company Strategic Planning for Enterprise-wide Guidelines. Presented "Information Systems & Disease Management". November, 1996, Boulder, CO.

ANA/GHAA Invitational Conference. Worked with Managed Care experts from across the country to develop Model Curriculum for Managed Care; to be distributed to baccalaureate Schools of Nursing: October, 1994; Washington, D.C.

Consulting Affiliate, The Center for Case Management, Inc. 1990-present. (types of consultation)

- Workshops presented to various Schools of Nursing on teaching outcome-based practice in nursing curricula.
- Workshops presented to numerous hospitals on outcome-based practice.

- Curriculum consultation to Schools of Nursing

Shands Teaching Hospital and Clinics, University of Florida, Gainesville, Florida. Helicopter Ambulance Program Implementation, 1981.

Committees

Vanderbilt School of Nursing Committees:

VUSN Executive Faculty/School Leadership Council, 1999- 2014
Dean's Group, 1999 - 2014
Faculty Practice-Advisory Committee, **Chair** 1993-1994.
Search Committee, Informatics Faculty, **Chair**, 1993-1994.
Advisor, Graduate Student Council, 1992-1993.
School Life Committee, Member, 1992-1993.
Faculty Council, Member, 1991-1993, 1994-1995; **Chair**, 1992-1993.
Faculty Facilitator Task Force, **Chair**, 1991-92
Search Committee, Assistant Dean for Administration
and Assistant Dean for Practice, Member 1991-1992.
Curriculum Committee, 1989-91
Non-Tenure Track Promotion Committee, 1996-1997

Vanderbilt Medical Center Committees:

Birth Center Advisory Group, 2013-2014
Pricing and Contracting Committee, 2000-2001
McKendree Village Steering Committee, 2001-2008
University Community Health Services, Executive Director for UCHS Board, 1999-2007
Clinical Enterprise Group, 1999-2009
Vanderbilt Medical Group Executive Committee, 1999-present
Vanderbilt Medical Group Board, 1999 - 2001
Meharry - Vanderbilt Alliance, Patient Care Management Committee, **Co-Chair**, 1999 - 2001
Collaborative Pathways Task Force, Information Systems Department, 1994.
Patient Care Sub-Committee of the Information Planning and
Advisory Committee, Member 1992-1993; **Chair**, 1993-1995.
Nursing Administration Council/Executive Director's Board
(VUMC), 1989-1995.
Case Management/Collaborative Care Steering and Oversight Committees, 1989-1992
Robert Wood Johnson Foundation/Pew Charitable Trust
Strengthening Hospital Nursing" grant Evaluation committee,
1989-1991

Vanderbilt University Committees:

Benefits Committee, 2003-2005
Faculty Senate Online Education Task Force, 2013-2015
Faculty Senate, 1994-1995
Professional Ethics & Academic Freedom Committee (of the Senate), 1994-1995.
Committee on the Status of Women & Minorities, 1994-1995.

University Athletic Committee, Member 1993-1995; 2011-2014.
Student Health Committee, 1990-91.

Community and Civic Organizations (current list)

Tennessee Rural Health Association
Tennessee Primary Care Association
Christ Church Cathedral, Nashville

Community and Civic Activities (recent)

Leadership Nashville, Class of 2010

Professional Activities (partial list)

Board Member, University Community Health Services, Inc., 2012
Board Member, Tennessee Primary Care Association, 2008- 2011
Chair, National Nurse-Led Care Consortium (formerly National Nursing Centers Consortium),
October 2004-2006; Immediate past Chair, 2006-2008; Board member, 2008 – present
Board Member, Matthew Walker Comprehensive Health Center, 2006-2007
Chair-elect, National Nurse-Led Care Consortium (formerly National Nursing Centers
Consortium), 2002-2004
National Certification Board for Case Management Administrators (**founding member**), 1998 –
2005; Chair, 2003-2005

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